

Serial #: 09/471,935; Docket 060021-331201  
In reply to Office action mailed: 20 January 2004  
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**Amendments to the Title/Specification**

Please amend the title by amending page 1, lines 1-3 of the specification as follows:

~~A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR~~ CONTROLLING DATA  
COLLECTION, MANIPULATION AND STORAGE ON A NETWORK WITH SERVICE ASSURANCE  
CAPABILITIES.